

Wireline Auditing Overview

A structured, three-tiered audit framework for wireline telecom, from monthly invoice hygiene to network-topology benchmarking and direct contract renegotiation. Every circuit, every feature, every line item: validated against the rates, services, and contracts you actually agreed to.

15–30%

Annual wireline savings reclaimed through a disciplined TEM cycle.

3–7%

Of monthly invoice value typically lost to billing errors and stale tariffs.

100%

Carrier-neutral. We earn nothing from carriers — only from what we save you.

TIER 01 · FOUNDATION

CADENCE
MONTHLY

Cursory Audit Items

A monthly health-check across recent invoices. We flag anomalies, runaway charges, and unexpected fees before they compound into recurring waste.

- ✓ Low or no-usage services
- ✓ Excess local features
- ✓ Variance review across billing periods
- ✓ Repair charges review
- ✓ Minimum usage charges
- ✓ Fraud charge investigation
- ✓ Expensive local, long distance & toll-free
- ✓ Thrifty invoice review
- ✓ Tariff rate validation
- ✓ Termination charge validation
- ✓ Billing errors review

TIER 02 · OPTIMIZATION

CADENCE
QUARTERLY

Comprehensive Audit Items

A full inventory, network, and benchmarking analysis. We perform a deep-dive comparison of your inventory and network against our expertise and industry benchmarks.

• **INVENTORY ANALYSIS**

- ✓ CSR / portal reporting review
- ✓ Unused service review
- ✓ Unneeded features
- ✓ Tax compliance (where applicable)
- ✓ Closed location review
- ✓ Usage review
- ✓ Missed disconnects & duplicate services

• **NETWORK & SERVICES ANALYSIS**

- ✓ Outdated / legacy technology replacement
- ✓ Network topology review
- ✓ Service & pricing alternatives
- ✓ Vendor consolidation

• **BENCHMARKING**

- ✓ Alternative carrier comparison
- ✓ Market rate & pricing comparison

TIER 03 · RECOVERY & STRATEGY

CADENCE
ON-CYCLE

Contract Negotiation

When an MSA is up for renewal, or when the audit uncovers contract drift, we negotiate directly with carriers as your carrier-neutral advocate. Zero revenue from carriers, full alignment with your bottom line.

- ✓ Contract compliance review
- ✓ Rate & discount validation
- ✓ Double billing investigation
- ✓ Out-of-contract services
- ✓ Upcoming expirations
- ✓ Direct contract renegotiation