WIRELINE · TEM AUDIT

Wireline Auditing Overview

A structured, three-tiered audit framework for wireline telecom , from monthly invoice hygiene to network-topology benchmarking and direct contract renegotiation. Every circuit, every feature, every line item: validated against the rates, services, and contracts you actually agreed to.

15–30%
Annual wireline savings reclaimed through a disciplined TEM cycle.

3–7%
Of monthly invoice value typically lost to billing errors and stale tariffs.

100%
Carrier-neutral. We earn nothing from carriers — only from what we save you.

TIER 01 · FOUNDATION

Cursory Audit Items

CADENCE
MONTHLY

A monthly health-check across recent invoices. We flag anomalies, runaway charges, and unexpected fees before they compound into recurring waste.

- Low or no-usage services
- Excess local features
- Variance review across billing periods
- Repair charges review
- Minimum usage charges
- Fraud charge investigation
- Expensive local, long distance & toll-free
- Thrifty invoice review
- Tariff rate validation
- Termination charge validation
- Billing errors review

TIER 02 · OPTIMIZATION

Comprehensive Audit Items

CADENCE
QUARTERLY

A full inventory, network, and benchmarking analysis. We map every circuit, plan, and feature to actual utilization, then build the case for consolidation, replacement, or vendor change.

INVENTORY ANALYSIS

- CSR / portal reporting review
- Unused service review
- Unneeded features
- Closed location review
- Usage review

NETWORK & SERVICES ANALYSIS

- Outdated / legacy technology replacement
- Network topology review
- Service & pricing alternatives

BENCHMARKING

- Alternative carrier comparison
- Spend optimization
- Missed disconnects & duplicate services
- Vendor consolidation

TIER 03 · RECOVERY & STRATEGY

Contract Negotiation

CADENCE
ON-CYCLE

When an MSA is up for renewal, or when the audit uncovers contract drift, we negotiate directly with carriers as your carrier-neutral advocate. Zero revenue from carriers, full alignment with your bottom line.

- Contract compliance review
- Rate & discount validation
- Double billing investigation
- Direct contract renegotiation
- Out-of-contract services
- Upcoming expirations
- Tax compliance (where applicable)

Intelligence *Beyond* Automation.

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PLATFORM
Clearview® TEM